

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Application Serial No.: 10/814,835                      Conf. No.: 6488  
Applicant : Gerd Forstmann et al.  
Filed : March 31, 2004  
TC/Art Unit : 2179  
Examiner : Rashedul Hassan  
For : AIDING A USER IN USING A SOFTWARE APPLICATION

**Mail Stop Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**AMENDMENT IN REPLY TO NON-FINAL OFFICE ACTION  
MAILED JANUARY 21, 2009**

Please amend the above-identified application as follows:

**Amendments to the Claims** begin on the next page of this paper.

**Remarks** begin on page 10 of this paper.

**CERTIFICATE OF ELECTRONIC TRANSMISSION**

I hereby certify that this correspondence is being electronically transmitted to the Patent and Trademark Office on the date indicated below in accordance with 37 CFR 1.8(a)(1)(i)(C).

April 21, 2009  
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